

## Sango Fountain 2810264

*Please read these assembly and care instructions carefully, and observe the safety directions. Keep these details in a safe place for future reference.*



### Need a hand?

Check out Melissa King's step-by-step assembly video for this fountain

◀ Scan me with your Smart Phone

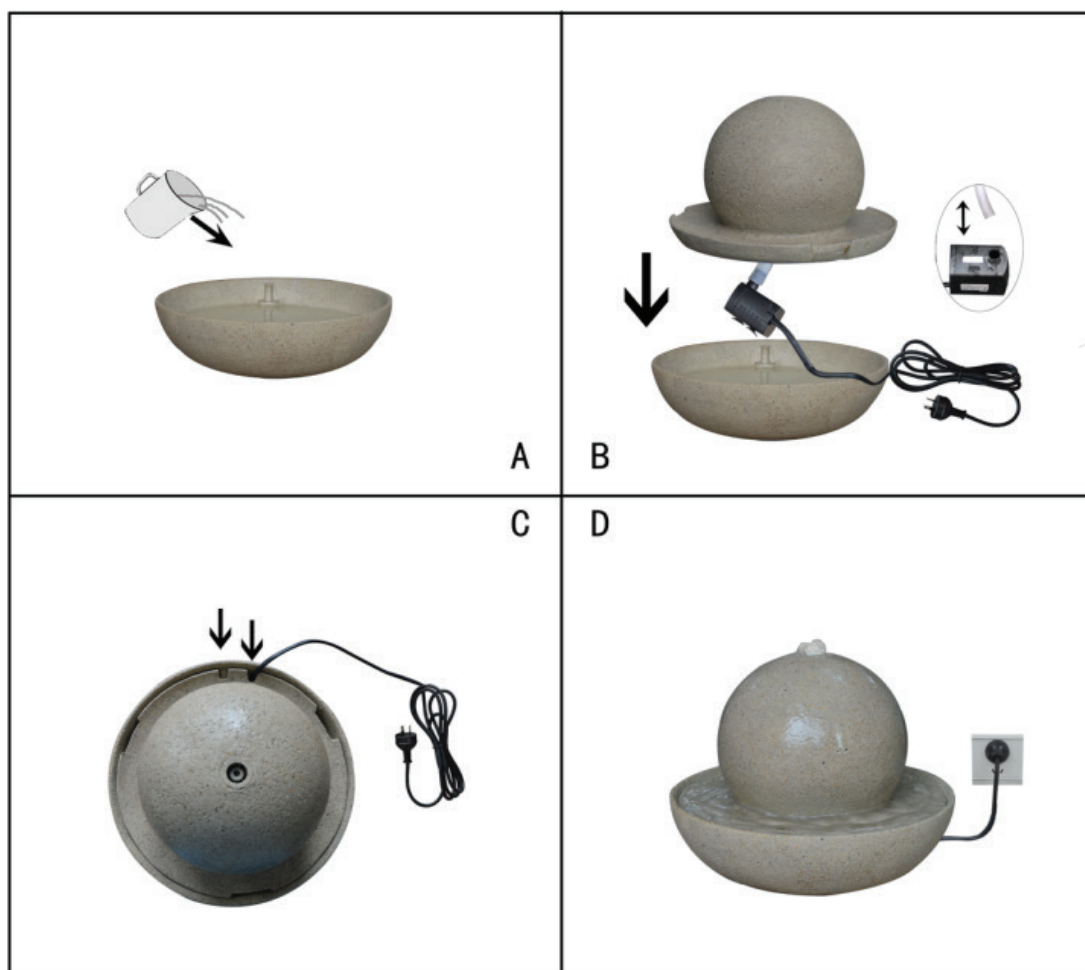
or visit [www.northcotepottery.com/watermagic](http://www.northcotepottery.com/watermagic)

### COMPONENT LIST

- » 1 x fountain top piece with transparent tube
- » 1 x fountain base
- » 1 x pump and 2m cable

### ASSEMBLY INSTRUCTIONS

1. Place the fountain base on a level surface.
2. Fill the fountain base with clean water, so the water level reaches approximately 2cm below the rim (Fig. A).
3. Connect the transparent tube to the water flow outlet on the pump (Fig. B).
4. Place the top piece onto the fountain base, sitting the pump in the bottom of the fountain, making sure the pump is fully submerged. Make sure the pump cable is fed through the hole at the back (Fig. C).
5. Connect the cable plug to your power supply (Fig. D).



*Please see over for important safety, care and troubleshooting information.*

## WARNING - IMPORTANT NOTICE

- » Always ensure the pump is fully submersed when in use. Never allow the pump to run dry, as this will cause damage and invalidate the warranty. The pump is not intended for commercial use.
- » Change and top-up the water on a regular basis. Always use clean fresh water, do not use heavily chlorinated water, heated liquids or water with high PH levels.
- » If fountain is not in use for an extended period of time, unplug the pump, and drain the fountain completely.
- » Always disconnect from power before commencing any maintenance or cleaning of the pump/fountain.
- » Do not operate if the pump, cable or transformer is damaged in any way. If in doubt about any electrical connections, please consult a qualified electrician.
- » Do not exceed the voltage shown on the pump. Only use the transformer provided, and ensure that it is plugged into a power socket that is in a sheltered area out of the rain. Do not allow the plug or power socket to get wet.
- » Don't place the fountain in a location where any water splashing or spills will reach any other electrical equipment or cause damage. Do not attempt to move the fountain when filled with water.
- » Disconnect the power cord from the outlet by holding the plug, not by pulling the cord. Do not lift the pump by the cord.
- » Always supervise children and pets around the fountain.

## WINTER CARE

During winter, never allow ice to form in the fountain, as it may cause damage. Do not operate below 5°C. Drain the fountain completely and store away from freezing temperatures and protect from frost.

## CLEANING THE PUMP

To clean the pump, first disconnect it from the power supply and remove it from the water feature, then:

- a) Remove the inlet cover from the front of the pump, and gently grip the impeller to pull out the rotor assembly.
- b) Clean the rotor and rotor housing with water, then dry with paper towel.
- c) Reassemble the parts and store the pump in a dry area.

## TROUBLESHOOTING

### ***If water doesn't flow evenly over the fountain:***

- a) Ensure the water feature is sitting on level ground to ensure even water flow.
- b) Adjust the pump's flow control switch. Set the flow control to maximum (+) before operating. Once flow is established the switch can be adjusted downward to the desired level.

### ***If the pump fails to operate, check the following:***

- a) Check that power is correctly connected, and that the pump is fully submerged.
- b) Check the pump and tubing for any obstructions or kinks.
- c) If the pump operates, and there are no obstructions/kinks in the tubing, and the pump is fully submerged, but there is no flow, remove the tubing and clean the inside of the tubing. Then place the pump back into the water and turn it on, and once the water begins to flow, re-attach the tubing.
- d) Remove the cover with the flow adjuster on it, and gently lever off the inner cover to reveal the pump impeller. Gently turn the rotor to check that it is not broken or jammed.

### ***If the pump runs with slower water circulation, check the following:***

- a) The flow control switch on the body of the pump. Adjust if necessary.
- b) Ensure the pump is completely submersed.

### ***If any abnormal sound is heard during operation, turn off the power supply and check the rotor assembly as follows:***

- a) Remove the pump cover and rotor plate from the front.
- b) Grip the impeller and gently take out the rotor assembly.
- c) Rinse the rotor assembly and housing with clean water in order to remove any debris.
- d) If any breakage or surface damage is found on the rotor assembly, please contact your supplier.

*We hope you continue to enjoy your water feature for many years.*

*Over time the finish may gradually mellow in colour, this is part of the natural weathering process.*